

Marketing Company of the year

With this award we want to foster best, meaningful marketing practices - based on a strong customer centric strategy - which deliver superior business results.

This award is an award for the company demonstrating <u>a superior marketing practice</u> and thought leadership <u>Meaningful Marketing</u>, hence succeeded to deliver <u>superior business</u> <u>results</u>.

General selection criteria: The case concerns the performance of brand, a company or organization, not a campaign.

- The case is about a brand, a company or organization that is <u>active on the Belgian market and makes strategic</u> <u>marketing decisions</u> in Belgium.
- The brand, company or organization can demonstrate <u>a customer-centric corporate culture / a customer-driven</u> <u>decision making policy.</u>
- The brand, company or organization demonstrates innovation & leadership in the field of marketing, inspired by BAM's meaningful marketing framework.
- The brand, company or organization can present <u>successful (business) results</u> and it is likely that the organization is and will remain successful in the future
- In addition to the successful business results, the brand, company or business <u>can demonstrate a positive</u> impact on society.
- The brand, company or organization has found <u>a distinctive/unique way to fulfill a customer need</u> with its (portfolio of) products/services.
- The brand, company or organization has implemented Martech and/or Data innovation capabilities
- The brand, company or organization operates in an Ethical way, with respect to the privacy of its customers.
- <u>The way in which the relationship with the target group</u> is initiated or maintained, is or remains innovative (innovative)
- The case hasn't been elected as a finalist for the Belgian Marketing Awards in the last 3 years



The specific criteria for Marketing Company of the year:

- The brand, company or organization exists/is active on the Belgian market for more than 5 years.
- Within the company/organization, marketing has for years played a clear, leading role in determining vision, purpose, strategy and business operations, i.e. <u>customer-centric entrepreneurship has been successfully</u> integrated into strategic business operations.
- The brand, the company, the organization has <u>an impeccable reputation</u>
- The brand, the company, the organization <u>has implemented a successful customer-centric</u> innovation/transformation over the past 3 years.
- In recent years the marketing team has built bridges between value chain, internal functional divisions, consumers/customers and stakeholders/environment.
- The case concerns an organization in the Adulthood phase of the lifecycle

